

# Quality Policy

We are committed to providing solutions and services that meet or exceed our customers' expectations.

We engage our employees in striving to accomplish this by:

- Complying with all applicable standards, legal, and regulatory requirements and customer-specific requirements
- Maintaining and improving the effectiveness of our established quality management system
- Mitigating risks by proactively identifying and preventing potential problems
- Creating a learning culture that empowers employee development
- Managing by objective and data-driven decision-making
- Using Lean Six Sigma methodologies to continuously improve and control our processes



**Jeff Benck**  
President & CEO